

POSITION: PET GROOMER

JOB SUMMARY

Pet groomer must be equipped with high standards of cleanliness and professionalism. They are required to cut and style the fur on dogs/ cats/ rabbits, and may need to brushing, bathe, cleaning the ears and clip the pet's nails.

KEY RESPONSIBILITIES AND ACCOUNTABILITIES

- Manage the day-to-day business operations of grooming centre within the retail store;
- Ensure all grooming appointments properly scheduled;
- Ensure pet grooming equipment are well maintained;
- Perform pet grooming based on the best practices and customers' needs;
- Ensure workplace safety, hygiene level and cleanliness of the grooming centre;
- Ensure safety of pets throughout the grooming process;
- Ensure that all pets are well taken care of and in compliance with AVA guidelines;
- Adhere to all the retail SOP, company's policies, processes and procedures;
- Support in all aspects of sales process;
- Upselling of pet care products;
- Highlight abnormalities of pets to the customers to avoid unnecessary conflicts or misunderstanding;
- Feedback to Operations Manager operations matters;
- Practice professionalism and acting in the best interests of the company, in all aspects;
- Any other duties / tasks / projects as assigned.

QUALIFICATIONS, SKILLS AND KNOWLEDGE

EDUCATION

- No minimum qualification

JOB REQUIREMENTS

- At least 2 to 3 years of experience in cutting & shaving furs for dogs/cats/rabbits
- Possess SKC/DGA Class "C" Certificate
- Able to supervise and oversee the role of Assistant Groomers

LEARNING & DEVELOPMENT

PET GROOMING COURSE

If you are looking to upgrade, strengthen and perfecting your scissoring skills, the company can sponsor you to go for “B” Class Certificate Grooming course or “A” Class Certificate Grooming course.

TREATS & BENEFITS

- Basic Salary + overtime + Sales Commission
- Team Spirit Fund
- Leave and other staff welfare benefits
- Annual salary review + annual performance bonus
- Medical and group insurance coverage
- And many others